



“A happy place for dogs and purr-furred by cats!”

COMPANY CONTACT INFORMATION

Mail To: Wagg-n-Purr Retreat, LLC
P.O. Box 803
Athens, TN 37303

Wagg-n-Purr Retreat, LLC
1046 Congress Parkway North
Athens, TN 37303

Phone: (423) 649-0206
Email: thewagg07@gmail.com
Fax: (423) 744-8906

DAYCARE SERVICES

Dollie's Doggie Daycare - Reservations Required! Daycare is available Monday - Friday from 7:00am until 6:30pm, and Saturday from 7:00am until 5:00pm.

Daycare is a place where dogs can socialize and use up energy while their owners are at work! They also have several fenced areas in which they can play or lounge.

Full Day Daycare - \$18.00 + tax

Partial Day Daycare (4 hours or less) - \$11.00 + tax

10-Day Prepaid Pass (receive the 11th day free) - \$180.00 + tax

* any unused portion is non-refundable

BOARDING SERVICES

Boarding Reservations are required! Please schedule early to ensure availability.

Pooch Boarding - \$30.00 per day, per dog + tax. Indoor climate controlled kennels.

Full-Service Grooms include full haircut, bath, toenails, and ear hair removal.

Full-Service Grooming begins at \$50.00 + and up.

General Grooming - bath, brush, clean ears, nail trim, and a finishing brush down.

General Grooming begins at \$30.00 + tax (small sizes)

Dremel Nail Trim - Small Dog \$12.00 + tax

Dremel Nail Trim - Large Dog \$15.00 + tax

UNIQUE DOG BOUTIQUE

The Wagg carries Fromm, Farmina, Nutri-Source, and Pure Vita brand Dog and Cat foods along with many other brands for your dog's optimum health as well as a full line of leashes, collars, beds, grooming supplies, toys, treats, and other items not found in large retail stores!

All prices are subject to change at any time.

WHAT YOU NEED FOR YOUR DOG TO BOARD OR ATTEND DAY CARE AT WAGG-N-PURR RE-TREAT, LLC

- Wagg-n-Purr requires a credit card to be put on file when making a reservation for boarding or a grooming appointment.
- Reservations are required. When you make the reservation, you receive a text confirming your reservation and also a text reconfirming that reservation 3 days before the scheduled stay.
- Schedule early to ensure availability.
- Completed and signed Boarding Agreement along with vaccination record presented to Wagg-n-Purr at least 7 days before boarding or daycare.
- All vaccinations MUST be administered by a licensed veterinarian and submitted to Wagg-n-Purr a minimum of 7 days before the scheduled stay. Wagg-n-Purr does not accept pets without proof of vaccinations or titer tests at least 7 days before the visit. Your reservation will not be honored, and you will be charged for the entire reservation. Vaccinations must be given by a licensed veterinarian, not self-administered by the owner.
- Current vaccination record – DA2PP (Lepto if advised by a veterinarian), Rabies, and Bordetella.
- ****Dogs must be at least 15 weeks old and have completed a minimum of 3 puppy vaccinations along with Bordetella. ****
- **Please check with your veterinarian regarding Canine Flu Vaccine. It is recommended but not required at this time (7/23/2024) ***
- We strongly urge dogs over 8 months old to be spayed or neutered. Most unaltered dogs are not allowed to interact with other dogs during playtime. Since unaltered dogs require extra attention there is an additional charge of \$3.00/night plus the normal boarding fee.
- No female dogs in heat.
- Aggressive and/or unaltered dogs are allowed. However, we must be able to safely care for your dog for feeding, cleaning, and exercising. If we cannot safely get your dog out of the kennel, we cannot care for it and you will be contacted to arrange to have the dog picked up immediately. Since aggressive dogs and most unaltered dogs are handled individually there is an additional \$3.00/night plus the normal boarding fee.

VETERINARIAN RECOMMENDED PREVENTION REGIME (TO HELP PROTECT YOU, YOUR FAMILY, YOUR DOG, OTHER GUESTS, AND CARETAKERS FROM CONTAGIOUS DISEASES, FLEAS, TICKS, INTESTINAL PARASITES, ETC.)

- Current vaccinations for DA2PP (Lepto if advised by a veterinarian), Rabies, and Bordetella.
- Titer testing is accepted for vaccinations when done by a licensed and practicing veterinarian and proof is provided.
- Flea/tick protection. If fleas are found on your pet, Wagg-n-Purr treats the pet at the owner's expense.
- Monthly heartworm prevention which includes intestinal parasite control.

ITEMS YOU MAY BRING WITH YOUR DOG WHEN BOARDING

- Food - bring a container or bag labeled with the dog's name, feeding schedule, and amount of food given at each feeding. Please do not bring a bag larger than 20 lbs. or large tote containers. If your dog is staying for an extended period, we appreciate 2 smaller bags. If you do not provide food, your dog is fed "house food" at **a rate of \$1.50 per day in addition to boarding charges.** We feed Nutrisource Chicken & brown rice as house food. If your dog is sensitive to Chicken, let us know what protein you feed, and we will pick out a food to feed.

ITEMS YOU MAY BRING WITH YOUR DOG WHEN BOARDING

- All medications must be clearly labeled with the dog's name, dosage, and frequency of administration at a **rate of \$1.00 per day in addition to boarding charges.**
- NO RAWHIDE. If you send rawhides with your dog, they are not given.
- Treats, toys, bones, and antlers – labeled with the dog's name
- One small blanket, towel, or article of clothing. A crate-size bed is permitted but no large beds, large blankets, or quilts are not allowed and will be sent back with the owner. We have bedding that we can provide.
- DO NOT BRING FEEDING OR WATER BOWLS. WE PROVIDE STAINLESS STEEL BOWLS.
- Include an inventory list of what is brought with your dog.

DAY CARE - ITEMS TO BRING WITH YOUR DOG

- Food – portioned in a container labeled with the dog's name and time for feeding.
- Treats – labeled with the dog's name. NO RAWHIDE.
- One small blanket – labeled with the dog's name.

GROOMING - WHAT IS REQUIRED

Vaccinations – A current Rabies vaccination (with proof) is required & presented to Waggin-Purr at least 7 days before the appointment. We highly recommend DA2PP (Lepto if advised by a veterinarian) and Bordetella vaccinations be current as well, but they are not required at this time.

Boarding and Day Care Dogs play and probably (hopefully!) get DIRTY and STINKY! If you would like us to bathe your dog, at the charge for your size dog, let us know when you drop them off. Let us know the scheduled time of pick-up also.

HOURS OF OPERATION

- Monday – Friday 7:00 am – 7:00 pm
- Saturday & Sunday - 7:00 am – 5:30 pm
- Holiday hours – open for drop off and pick up only
7:30-8:30 am and 4:00-5:30 pm **or as posted on the front door or FB & IG**
Daycare is limited these days as well. Check with us on availability.
- Holidays observed:
 - New Year's Day
 - Memorial Day
 - Juneteenth National Independence Day
 - Independence Day
 - Labor Day
 - Thanksgiving Day
 - Christmas Eve, we will close at 5:30 pm
 - Christmas Day
 - New Year's Eve we will close at 5:30 pm
- If you are more than 15 minutes late picking up your pet, you are charged an additional night's stay of boarding or an additional day of daycare.

CANCELLATIONS, NO CALL NO SHOW, PICKING UP EARLY OR LATE FROM BOARDING POLICY:

Cancellations

We must receive a text or email for all cancellations for boarding or grooming. We will text or email you back confirming the cancellation. Email: thewagg07@gmail.com Text: 1-833-246-7314

Charges for cancellations are as follows:

- Boarding – 10 days or more before reservation – no charge
- 7-9 days before reservation – 1 night/dog is charged
- Less than 7 days before reservation results in the full reservation being charged.
- A no-call no-show will result in the client being put on pay upfront for the entire reservation if they choose to reserve boarding with us again.

Picking up early and no call/no show fees:

- Wagg-n-Purr requires a credit card to be put on file when making a reservation for boarding or a grooming appointment.
- We have scheduled your pet for a certain amount of time, possibly turning another client away for boarding, you are charged for the remaining nights of the reservation if you pick up early.

Grooming –

Our groomers have set aside time for your pet to be groomed and have possibly turned another client away, so you are charged for the full groom.

- 72hrs (3 days) or more before grooming appointment there is no charge
- 48-71hrs prior to appointment - ½ charge of the grooming
- Less than 48 hours before appointment - full charge
- No call, no show on grooming results in the client being put on a full charge pay upfront no refund basis.
- If you are more than 15 minutes late for your grooming appointment, you must call and we may reschedule at the discretion of the groomer.

BOARDING AGREEMENT

Please email, fax, mail, or bring the completed agreement to:
Wagg-n-Purr Retreat, LLC

Mail To: Wagg-n-Purr Retreat, LLC
P.O. Box 803
Athens, TN 37303

Wagg-n-Purr Retreat, LLC
1046 Congress Parkway North
Athens, TN 37303

Phone: (423) 649-0206
Email: thewagg07@gmail.com
Fax: (423) 744-8906

Family Information

Name: Address:

City: State: Zip:

E-mail: Home Phone:

Work Phone: Cell Phone:

Spouse:

Work Phone: Cell Phone:

Emergency Contact:

Name: Phone:

Veterinary Contact: City/State:

Please bring a copy of your dog's vaccination records with you or have your veterinarian fax us a copy before you arrive to avoid any delays during check-in. The minimum requirements are as follows:

Dogs

Rabies, DA2PP (lepto if advised by a veterinarian), and Bordetella.

We strive to be a flea-free facility! Please be sure your dog is current on flea prevention.

Dog Information

Name: Nickname:

Color: Breed:

Male ☐ Female ☐ Spayed/Neutered: Yes ☐ No ☐ Age: Weight:

Flea Control Method: Current? Yes ☐ No ☐

Please share any special care that your dog requires due to any medical or physical related impairments:

Is your dog required to take any medication during their stay? Please explain in detail the dosage and frequency: (\$1.00 per day in addition to boarding charge).

Are there any treats we should NOT offer your dog?

Does your dog have any allergic reactions to anything?

Behavior

Is this your dog's first time boarding or in a daycare? Yes ☐ No ☐ Housebroken? Yes ☐ No ☐

Does your dog exhibit any fears or phobias that we need to be aware of? Please explain:

Has your dog ever bitten another person or dog? Yes ☐ No ☐ Please explain circumstances.

Personality

How does your dog react to strangers coming in your home?

How does your dog react to other dogs coming in your home or yard?

Did your dog come from a rescue or shelter? Yes ☐ No ☐

Has your dog ever been abused or neglected that you are aware of? Yes ☐ No ☐

If yes, please explain.

Do you feel your dog would socialize with a group of other dogs? Yes ☐ No ☐

Does your dog come when called? Yes ☐ No ☐

Has your dog ever jumped a fence? Yes ☐ No ☐

What is your dog's favorite toy?

What is your dog's favorite place to be petted?

Is there any place on your dog's body they do not want to be petted?

Is there anything else you would like for us to know about your dog?

The owner agrees that the dog shall not leave Wagg-n-Purr Retreat, LLC until all charges are paid to Wagg-n-Purr Retreat, LLC by the Owner. Wagg-n-Purr Retreat, LLC shall have and the Owner hereby grants to Wagg-n-Purr Retreat, LLC a lien on the dog to secure the payment of any and all charges resulting from the boarding or grooming of a dog at Wagg-n-Purr Retreat, LLC. The owner agrees that in the event the boarding or grooming charges are not paid when due in accordance with this agreement, Wagg-n-Purr Retreat, LLC may exercise its lien right by notifying the Owner by certified mail with return receipt requested addressed to the Owner at the address given when the dog is delivered of the unpaid charges and that if the unpaid charges are not paid within 10 days of the mailing of the notice, the dog will be deemed abandoned by the Owner and sold at either a public or private sale. If Wagg-n-Purr Retreat, LLC fails in selling the dog within a reasonable time, not to exceed an additional 10 days, Wagg-n-Purr Retreat, LLC is authorized to turn the dog over to the nearest Humane Society or Animal Shelter. The Owner shall remain liable for any unpaid charges plus a reasonable attorney's fee in the event of collection efforts in the event a sale of the dog does not secure payment of the amount due. All monies realized by Wagg-n-Purr Retreat, LLC at any sale over and above the charges due shall be paid by Wagg-n-Purr Retreat, LLC Owner.

At Wagg-n-Purr Retreat, LLC the safety, security, and care of your dog is the most important thing we do. **For your protection, only the Owner or the person listed as the authorized pick-up person will be able to pick up the dog. Please list any other persons you authorize to pick up your dog below:**

Name: Phone: Relationship:

Name: Phone: Relationship:

Name: Phone: Relationship:

Wagg-n-Purr Retreat LLC provides comfortable, clean bedding; however, if you prefer to bring a small article of bedding as "something from home" for your dog to use while boarding you may do so providing it is following the guidelines stated. Wagg-n-Purr Retreat, LLC cannot be held responsible for lost or damaged bedding material or personal toys.

Wagg-n-Purr Retreat, LLC recommends that you provide your dogs with food while boarding. A change in food sometimes causes stomach upset. Wagg-n-Purr Retreat, LLC is happy to provide "house" food, high-quality human-grade food at a rate of \$1.50 per day additional charge.

The Owner agrees to be solely responsible for all acts or behavior of the dog while it is in the care of Wagg-n-Purr Retreat, LLC.

While we do our very best to care for your dog, Wagg-n-Purr Retreat, LLC cannot guarantee the health of your dog during their stay. Some conditions are unavoidable in boarding facilities, such as but not limited to weight loss, hair loss, upper respiratory infections, bronchitis, diarrhea, and parasites. I understand that all dogs admitted must be protected against communicable contagious diseases and must be free of parasites. This will help to provide a healthier environment for all.

I understand the conditions for boarding my dog in Wagg-n-Purr Retreat, LLC, and by signing this release and waiver, I am agreeing to hold Wagg-n-Purr Retreat, LLC, its owners, and associates harmless from any claims for damages or injuries suffered by, or in any way relating to my dog's stay at Wagg-n-Purr Retreat, LLC.

If a problem or emergency develops concerning your dog's health, please initial one of the following directives:

____ Contact my veterinarian for direction.

____ Contact me by telephone for directions.

I understand that only a licensed veterinarian can provide veterinary services and care. I understand that my dog's health may be at risk while Wagg-n-Purr Retreat, LLC is attempting to notify either myself or my veterinarian for direction.

Owner: _____ Date: ____/____/____