



“A happy place for cats and purr-furred by cats!”

COMPANY CONTACT INFORMATION

Mail To: Wagg-n-Purr Retreat, LLC
P.O. Box 803
Athens, TN 37303

Wagg-n-Purr Retreat, LLC
1046 Congress Parkway North
Athens, TN 37303

Phone: (423) 649-0206
Email: thewagg07@gmail.com
Fax: (423) 744-8906

DAYCARE SERVICES

On occasion, owners need to board their cat for the day, and we do accept cats for daycare.

Champ & Ketch's Kitty Daycare

Daycare is available Monday - Friday from 7:00 am until 6:30 pm and Saturday from 7:00 am until 5:00 pm. While cats don't normally socialize well with other cats outside their household, we do have comfortable multi-level, clean and climate-controlled cages for them to stay in.

Full Day Daycare - \$14.00 + tax

* any unused portion is non-refundable

BOARDING SERVICES

Boarding Reservations are required! Please schedule early to ensure availability.

Champ & Ketch's Kitty Kondo

Cat boarding that offers multilevel cages where cats can stretch or climb on three platforms.

\$20.00 per day, per cat + tax.

UNIQUE PET BOUTIQUE

The Wagg carries Fromm, Farmina, Nutri-Source, and Pure Vita brand Cat and Cat foods along with many other brands for your cat's optimum health as well as a full line of leashes, collars, beds, grooming supplies, toys, treats, and other items not found in large retail stores!

All prices are subject to change at any time.

WHAT YOU NEED FOR YOUR CAT TO BOARD OR ATTEND DAY CARE AT WAGG-N-PURR RETREAT, LLC

- Wagg-n-Purr requires a credit card to be put on file when making a reservation for boarding or a grooming appointment.
- Reservations are required. When you make the reservation, you receive a text confirming your reservation and also a text reconfirming that reservation 3 days before the scheduled stay.
- Schedule early to ensure availability.
- Completed and signed Boarding Agreement along with vaccination record presented to Wagg-n-Purr at least 7 days before boarding or daycare.
- All vaccinations MUST be administered by a licensed veterinarian and submitted to Wagg-n-Purr a minimum of 7 days before the scheduled stay. Wagg-n-Purr does not accept pets without proof of vaccinations or titer tests at least 7 days before the visit. Your reservation will not be honored, and you will be charged for the entire reservation. Vaccinations must be given by a licensed veterinarian, not self-administered by the owner.
- Current vaccination record – FRCP and Rabies are required Feline Leukemia vaccine is recommended.
- ****Cats must be at least 12 weeks old and have completed a minimum of 3 kitten vaccinations. ****
- ****Please check with your veterinarian regarding Canine Flu Vaccine. It is recommended but not required at this time (7/23/2024) *****
- We strongly urge cats over 8 months old to be spayed or neutered.
- Aggressive or difficult to handle cats are allowed. However, we must be able to safely care for your cat for feeding and cleaning. If we cannot safely clean the kennel, we cannot care for it, and you will be contacted to arrange to have the cat picked up immediately. Since aggressive cats or difficult to handle cats take much more attention, there is an additional \$3.00/night plus the normal boarding fee.

VETERINARIAN RECOMMENDED PREVENTION REGIME (TO HELP PROTECT YOU, YOUR FAMILY, YOUR CAT, OTHER GUESTS, AND CARETAKERS FROM CONTAGIOUS DISEASES, FLEAS, TICKS, INTESTINAL PARASITES, ETC.)

- Current vaccinations for FRCP, Rabies, and recommended Feline Leukemia.
- Titer testing is accepted for vaccinations when done by a licensed and practicing veterinarian and proof is provided.
- Flea/tick protection. If fleas are found on your pet, Wagg-n-Purr treats the pet at the owner's expense.

ITEMS YOU MAY BRING WITH YOUR CAT WHEN BOARDING

- Food - bring a container or bag labeled with the cat's name, feeding schedule, and amount of food given at each feeding. Please do not bring a bag larger than 20 lbs. or large tote containers. If your cat is staying for an extended period, we appreciate 2 smaller bags. If you do not provide food, your cat is fed "house food" at **a rate of \$1.50 per day in addition to boarding charges.** We feed Nutrisource Chicken & brown rice as house food. If your cat is sensitive to Chicken, let us know what protein you feed, and we will pick out a food to feed.

ITEMS YOU MAY BRING WITH YOUR CAT WHEN BOARDING

- All medications must be clearly labeled with the cat's name, dosage, and frequency of administration at a **rate of \$1.00 per day in addition to boarding charges.**
- Treats or toys, labeled with the cat's name.
- One small blanket, towel, or article of clothing. A cat carrier-size bed is permitted but no large beds, large blankets, or quilts are not allowed and will be sent back with the owner. We have bedding that we can provide.
- DO NOT BRING FEEDING OR WATER BOWLS. WE PROVIDE STAINLESS STEEL BOWLS AND LITTER BOXES WITH LITTER.
- Include an inventory list of what is brought with your cat.

DAY CARE - ITEMS TO BRING WITH YOUR CAT

- Food – portioned in a container labeled with the cat's name and time for feeding.
- Treats – labeled with the cat's name.
- One small blanket – labeled with the cat's name.

HOURS OF OPERATION

- Monday – Friday 7:00 am – 7:00 pm
- Saturday & Sunday - 7:00 am – 5:30 pm
- Holiday hours – open for drop off and pick up only
7:30-8:30 am and 4:00-5:30 pm **or as posted on the front door or FB & IG**
Daycare is limited these days as well. Check with us on availability.
- Holidays observed:
 - New Year's Day
 - Memorial Day
 - Juneteenth National Independence Day
 - Independence Day
 - Labor Day
 - Thanksgiving Day
 - Christmas Eve, we will close at 5:30 pm
 - Christmas Day
 - New Year's Eve we will close at 5:30 pm
- If you are more than 15 minutes late picking up your pet, you are charged an additional night's stay of boarding or an additional day of daycare.

CANCELLATIONS, NO CALL NO SHOW, PICKING UP EARLY OR LATE FROM BOARDING OR DAYCARE POLICY:

Cancellations

We must receive a text or email for all cancellations for boarding or grooming. We will text or email you back confirming the cancellation. Email: thewagg07@gmail.com Text: 1-833-246-7314

Charges for cancellations are as follows:

- At the time a reservation is made, we will collect a deposit of ½ (one half) the full charge of the stay. This will be a non-refundable deposit
- A no-call, no-show will result in the client being put on a pay upfront for the entire reservation if you choose to reserve boarding with us again.

Picking up early and no call/no show or picking up late fees:

- Wagg-n-Purr requires a credit card to be put on file when making a reservation for boarding or a grooming appointment.
- We have scheduled your pet for a certain amount of time, possibly turning another client away for boarding, you are charged for the remaining nights of the reservation if you pick up early.
- If you are more than 15 minutes late (after hours) picking up your pet, you are charged an additional night's stay of boarding or an additional daycare.

Grooming –

Our groomers have set aside time for your pet to be groomed and have possibly turned another client away, so you are charged for the full groom.

- 1st missed or late/rescheduled appointment you will receive a warning that next time there will be a charge.
- 2nd missed or late/rescheduled appointment you will be charged ½ the price of the grooming.
- 3rd missed or late/rescheduled appointment you will be charged the full price of the grooming.
- 4th missed or late/rescheduled appointment, it will be at the discretion of the groomer to reschedule or not.

BOARDING AGREEMENT

Please email, fax, mail, or bring the completed agreement to:
Wagg-n-Purr Retreat, LLC

Mail To: Wagg-n-Purr Retreat, LLC
P.O. Box 803
Athens, TN 37303

Wagg-n-Purr Retreat, LLC
1046 Congress Parkway North
Athens, TN 37303

Phone: (423) 649-0206
Email: thewagg07@gmail.com
Fax: (423) 744-8906

Family Information

Name: Address:

City: State: Zip:

E-mail: Home Phone:

Work Phone: Cell Phone:

Spouse:

Work Phone: Cell Phone:

Emergency Contact:

Name: Phone:

Veterinary Contact: City/State:

Please bring a copy of your cat's vaccination records with you or have your veterinarian fax us a copy before you arrive to avoid any delays during check-in. The minimum requirements are as follows:

Rabies, FVRCP (Feline Distemper) are required.

Feline Leukemia is recommended.

We strive to be a flea-free facility! Please be sure your cat is current on flea prevention.

Cat Information

Name: Nickname:

Color: Breed:

Male ☐ Female ☐ Spayed/Neutered: Yes ☐ No ☐ Age: Weight:

Method of Flea Control: Current? Yes ☐ No ☐

Please share any special care that your cat requires due to any medical or physical related impairments:

Is your cat required to take any medication during their stay? Please explain in detail the dosage and frequency: (\$1.00 per day in addition to boarding charge).

Are there any treats we should NOT offer your cat?

Does your cat have any allergic reactions to anything?

Behavior

Is this your cat's first time boarding or in a daycare? Yes ☐ No ☐ Housebroken? Yes ☐ No ☐

Does your cat exhibit any fears or phobias that we need to be aware of? Please explain:

Has your cat ever bitten another person or cat? Yes ☐ No ☐ Please explain circumstances.

Personality

How does your cat react to strangers coming in your home?

Did your cat come from a rescue or shelter? Yes ☐ No ☐

Has your cat ever been abused or neglected that you are aware of? Yes ☐ No ☐

If yes, please explain.

What is your cat's favorite toy?

What is your cat's favorite place to be petted?

Is there any place on your cat's body they do not want to be petted?

Is there anything else you would like for us to know about your cat?

The owner agrees that the cat shall not leave Wagg-n-Purr Retreat, LLC until all charges are paid to Wagg-n-Purr Retreat, LLC by the Owner. Wagg-n-Purr Retreat, LLC shall have and the Owner hereby grants to Wagg-n-Purr Retreat, LLC a lien on the cat to secure the payment of any and all charges resulting from the boarding or grooming of a cat at Wagg-n-Purr Retreat, LLC. The owner agrees that in the event the boarding or grooming charges are not paid when due in accordance with this agreement, Wagg-n-Purr Retreat, LLC may exercise its lien right by notifying the Owner by certified mail with return receipt requested addressed to the Owner at the address given when the cat is delivered of the unpaid charges and that if the unpaid charges are not paid within 10 days of the mailing of the notice, the cat will be deemed abandoned by the Owner and sold at either a public or private sale. If Wagg-n-Purr Retreat, LLC fails in selling the cat within a reasonable time, not to exceed an additional 10 days, Wagg-n-Purr Retreat, LLC is authorized to turn the cat over to the nearest Humane Society or Animal Shelter. The Owner shall remain liable for any unpaid charges plus a reasonable attorney's fee in the event of collection efforts in the event a sale of the cat does not secure payment of the amount due. All monies realized by Wagg-n-Purr Retreat, LLC at any sale over and above the charges due shall be paid by Wagg-n-Purr Retreat, LLC Owner.

At Wagg-n-Purr Retreat, LLC the safety, security, and care of your cat is the most important thing we do. **For your protection,** only the Owner or the person listed as the authorized pick-up person will be able to pick up the cat. Please list any other persons you authorize to pick up your cat below:

Name: Phone: Relationship:

Name: Phone: Relationship:

Name: Phone: Relationship:

Wagg-n-Purr Retreat LLC provides comfortable, clean bedding; however, if you prefer to bring a small article of bedding as "something from home" for your cat to use while boarding you may do so providing it is following the guidelines stated. Wagg-n-Purr Retreat, LLC cannot be held responsible for lost or damaged bedding material or personal toys.

Wagg-n-Purr Retreat, LLC recommends that you provide your cats with food while boarding. A change in food sometimes causes stomach upset. Wagg-n-Purr Retreat, LLC is happy to provide "house" food, high-quality human-grade food at a rate of \$1.50 per day additional charge.

The Owner agrees to be solely responsible for all acts or behavior of the cat while it is in the care of Wagg-n-Purr Retreat, LLC.

While we do our very best to care for your cat, Wagg-n-Purr Retreat, LLC cannot guarantee the health of your cat during their stay. Some conditions are unavoidable in boarding facilities, such as but not limited to weight loss, hair loss, upper respiratory infections, bronchitis, diarrhea, and parasites. I understand that all cats admitted must be protected against communicable contagious diseases and must be free of parasites. This will help to provide a healthier environment for all.

I understand the conditions for boarding my cat in Wagg-n-Purr Retreat, LLC, and by signing this release and waiver, I am agreeing to hold Wagg-n-Purr Retreat, LLC, its owners, and associates harmless from any claims for damages or injuries suffered by, or in any way relating to my cat's stay at Wagg-n-Purr Retreat, LLC.

If a problem or emergency develops concerning your cat's health, please initial one of the following directives:

____ Contact my veterinarian for direction.

____ Contact me by telephone for directions.

I understand that only a licensed veterinarian can provide veterinary services and care. I understand that my cat's health may be at risk while Wagg-n-Purr Retreat, LLC is attempting to notify either myself or my veterinarian for direction.

Owner: _____ Date: ____/____/____